

Trustmark™ National Bank's Electronic Delivery Notice

This Electronic Delivery Notice applies only to consumer accounts on the online banking setup. Consumer accounts are accounts established primarily for personal, family or household purposes.

myTrustmark®, myTrustmark® Business and our other online banking services are available only if you consent to communicate with Trustmark electronically, consent to receive electronic delivery of disclosures, notices and other information, and consent to receive electronic (instead of paper) records. This Electronic Delivery Notice describes the scope of such consent. Please read this Notice carefully. **Scope of Consent -- - Electronic Communication / Electronic Records / Electronic Delivery** If you consent to this Electronic Delivery Notice, you agree to:

1. Communicate with us electronically,
2. Receive electronic delivery of:

- Notices, information and communications about myTrustmark, myTrustmark Business and our other online banking services and your use of these services - such as, for example, the myTrustmark Agreement, Cash Management Services Agreement or other online banking agreements and terms of service, changes to the myTrustmark Agreement, Cash Management Services Agreement and to other online banking agreements and terms of service, changes to myTrustmark, myTrustmark Business or other online banking systems or services, termination of myTrustmark, myTrustmark Business or other online banking privileges, etc. ("Online Information"),
- Disclosures that we are required by law to provide or make available to you in writing - for example, Electronic Funds Transfers Disclosure, Funds Availability Disclosure, Truth in Savings Disclosures, privacy notice, adverse action notice, etc. ("Disclosures"),
- Notices and information transmitted in, on or with account statements - for example, ATM Safety, changes to our deposit account agreement, etc. ("Notices"), and
- Information, notices and communications about your Trustmark accounts - for example, bank account statements, NSF notices, holds placed on your account or funds deposited into your account, late payment notices, loan papers, etc. ("Account Information"), and

3. Receive electronic (instead of paper) versions of Online Information, Disclosures, Notices and Account Information and admit that electronic versions are "writings" or documents in written form.

In our sole discretion, we may choose to provide you with paper (instead of electronic) versions of Online Information, Disclosures, Notices and Account Information and to not electronically deliver such items to you.

Definition of Electronic Delivery

"Electronic Delivery" means making information available by:

1. Posting such information at our website www.trustmark.com or other applicable website,
2. Transmitting such information in an e-mail (or, at our option, in an attachment to an e-mail) to your email address in our records, or
3. Sending a notice to your e-mail address in our records that such information is available at our website or with instructions on how to access such information or with links to such information.

You agree that the method of electronic delivery is at our sole option.

Why Consent

You cannot use myTrustmark, myTrustmark Business or our other online services if you do not consent to our

Electronic Delivery Notice and agree to communicate with us electronically, to receive electronic delivery of Online Information, Disclosures, Notices and Account Information, and to receive electronic (instead of paper) records.

Right To Withdraw Your Consent and Right to Request a Paper Copy

You may withdraw your consent to communicate with us electronically, to receive electronic records (instead of paper copies), and to receive electronic delivery of Online Information, Disclosures, Notices and Account Information. If you withdraw your consent, you cannot use myTrustmark, myTrustmark Business and/or our other online banking services and your myTrustmark, myTrustmark Business and other online banking privileges terminate. If you withdraw your consent for electronic delivery, a paper copy of future Online Information, Disclosures, Notices, and Account Information will be put in U.S. mail addressed to the statement mailing address for your account in our records. Withdrawal of your consent will not affect the validity or enforceability of Online Information, Disclosures, Notices and Account Information previously electronically delivered to you.

If you are a myTrustmark customer, to withdraw your consent or to request a paper copy of Online Information, Disclosures, Notices or Account Information, send us a secure message using the "Messages" Link in myTrustmark or call us at 601.208.6332 or 1.866.794.5102 during our normal business hours (Monday through Friday, excluding holidays, from 8:00 a.m. until 5:00 p.m. CT) or write us at Trustmark National Bank, Attention: Internet Banking Services, P. O. Box 291, Jackson, MS 39205-0291. If you request a paper copy, our photocopy fee and research fee applies.

If you are a myTrustmark Business customer, to withdraw your consent or to request a paper copy of Online Information, Disclosures, Notices or Account Information, send us a secure message using the "Messages" Link in myTrustmark Business or call us at 1.855.731.0243 during normal business hours (Monday through Friday, excluding holidays, from 8:00 a.m. until 5:00 p.m. CT) or write us at Trustmark National Bank, Attention: Corporate Treasury Services Support, P.O. 291, Jackson, MS 39205-0291. If you request a paper copy, our photocopy fee and research fee applies.

Your Duty To Tell Us if You Change Your Email Address

If you consent to this Electronic Delivery Notice, you also agree to notify us if your e-mail address changes. myTrustmark customers may notify us by calling us at 1.866.794.5102 or 601.208.6332 during our normal business hours (Monday through Friday, excluding holidays, from 8:00 a.m. until 5:00 p.m. CT), sending us a message using the "Messages" Link in myTrustmark or writing us at Trustmark National Bank, Attention: Internet Banking Services, P. O. Box 291, Jackson, MS 39205-0291.

myTrustmark Business customers may notify us by calling us at 1.855.731.0243 during our normal business hours (Monday through Friday, excluding holidays, from 8:00 a.m. until 5:00 p.m. CT), sending us a message using the "Messages" Link in myTrustmark Business or writing us at Trustmark National Bank, Attention: Corporate Treasury Services Support, P. O. Box 291, Jackson, MS 39205-0291.

Hardware And Software Requirements For Accessing and Retaining Electronic Disclosures

To access and retain Online Information, Disclosures, Notices and Account Information, you must have

1. A personal computer that has Microsoft Windows 10 or later or Mac OS X 10.10 or later. An Internet connection with a minimum of 1 Mbps download speed and a current version of Adobe Acrobat Reader or another compatible PDF reader. Browser support is subject to change without notice. We support the current and previous two versions of Google Chrome, Mozilla Firefox, Microsoft Edge and Apple Safari. Mobile device operating system requirements are Apple iOS 16 (or higher) or Android 12.0 (or higher);
2. An e-mail account and e-mail software;
3. Sufficient electronic storage capacity on your computer's hard drive or other data storage unit to view, download, print and/or save Online Information, Disclosures, Notices and Account Information; and

4. A printer that is capable of printing from your browser, e-mail software or hard drive or other data storage unit, a paper copy of electronic versions of Online Information, Disclosures, Notices and Account Information.

If you are a myTrustmark customer and have questions about the hardware or software requirements, please call us at 1.866.794.5102 or 601.208.6332 during our normal business hours (Monday through Friday, excluding holidays, from 8:00 a.m. until 5:00 p.m. CT).

If you are a myTrustmark Business customer and have questions about the hardware or software requirements, please call us at 1.855.731.0243 during our normal business hours (Monday through Friday, excluding holidays, from 8:00 a.m. until 5:00 p.m. CT).

Miscellaneous

Please print or save a copy of our Electronic Delivery Notice. If you are not able to access and save or print our Electronic Delivery Notice, you cannot consent to our Electronic Delivery Notice or to electronic communications, electronic records and electronic delivery.

(Rev. 11/24)